**CLIENT: OACB** 



**INDUSTRY:** Non-Profit

**LOCATION:** Statewide (Ohio)

**SERVICES:** Advocacy, training, and coordination for county boards serving people with developmental disabilities

## **Executive Summary**

The Ohio Association of County Boards of Developmental Disabilities (OACB) supports 88 county boards across the state. When looking to outsource IT and reduce costs, OACB partnered with AhelioTech to modernize its systems. AhelioTech delivered cost savings, took over support for day-to-day office technology, and built a custom online training platform.

# Challenges

- Needed to move IT services out of house to reduce cost and complexity
- Sought to automate a manual, timeconsuming training system
- Required a partner who could handle both support and development
- Wanted long-term support to keep systems current and effective

# AhelioTech's Approach

**AhelioTech** provided both IT infrastructure support and software development services.

### **Key Actions**

- Replaced in-house IT with a managed services model
- Developed and implemented a custom online training center
- Continued to maintain and improve systems for ongoing use

## **Solutions**

- · OACB reduced its IT costs by over \$60,000 per year
- The new training system improved efficiency and usability
- · Support shifted from internal burden to a reliable external team



#### The Results

- · Day-to-day operations are now supported without distraction
- · Training delivery became faster and easier for both staff and users
- · AhelioTech remains a trusted partner for technical support and platform growth

# Thinking about moving away from in-house IT?

AhelioTech offers cost-effective support and hands-on development that adapts to you.

## **CLIENT TESTIMONIAL**



"We met with **AhelioTech** while looking to take our IT out of house.

After learning more about their model and seeing that they could save our organization more than \$60K annually, I was sold. In addition to supporting our office technology, they played an intricate part in automating our online training center and continue to help us improve it. Before, our training processes were very manual and cumbersome. **AhelioTech's** software development team was able to correct this and continues to maintain its efficiency, today."







